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OIE Communication Unit

## **AFRICAN SWINE FEVER**

Risk communication and  
OIE awareness campaign

Webinar on ASF for South East Asia: risk communication  
1<sup>st</sup> August 2019

# African swine fever: risk communication

- **WHAT** is our issue?
- **WHY** do we want to focus on it and **WHY** now?
- **WHO** needs to change their behaviour?
- **HOW** to use and disseminate the campaign?
- Going beyond: regional communication challenges

# WHAT is our issue?

## AFRICAN SWINE FEVER:

A disease that calls us to focus on prevention

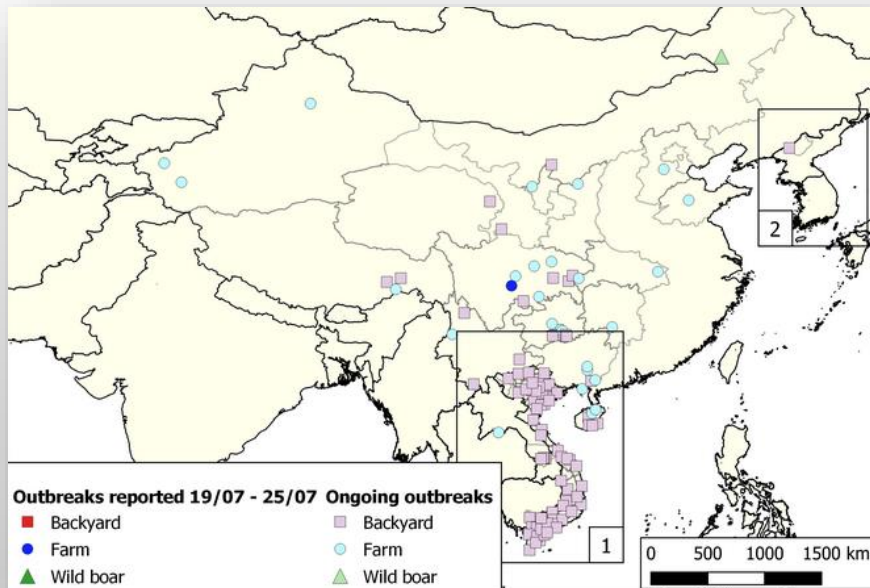
- There is no existing vaccine
- A highly resistant virus in the environment and in pork products
- Many different actors can be involved in the dissemination of the disease



# WHY do we want to focus on it and WHY now?

## *African swine fever impact*

- High mortality rates in wild and domestic pigs
- Devastating for farming economy
- Losses in big and small farms
- A threat for livelihoods and food security



## REGIONAL FOCUS: ASIA

- 4,480 ongoing outbreaks
- 6 countries currently affected
- 3,113,356 animal losses\*

*\*From August 2018 to 25 July 2019.*

# WHO needs to change their behaviour?

Everyone in direct or indirect contact with domestic or wild pigs, or with pork products

## General communication objective

Targets are aware of and take the necessary precautions to prevent the further spread of ASF

**Don't be the carrier  
of a deadly pig disease**





# TRAVELLERS

## Tools available

### OBJECTIVE

Do not carry pigs or pork products



Poster



Leaflet



GIF animation

# TRANSPORT AUTHORITIES

## Tool available

### OBJECTIVE

Are informed of ASF infected countries and check all pork products



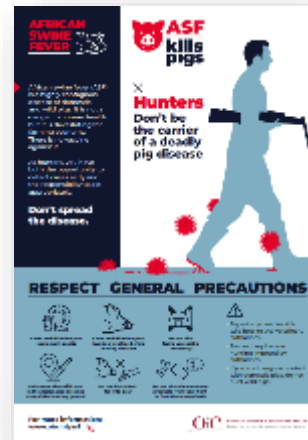
Poster

# HUNTERS

## Tools available

### OBJECTIVE

Correctly prevent contact between wild boar and domestic pigs or their products

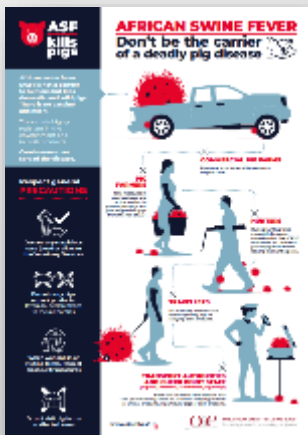


Poster



GIF animation

## OTHER GENERAL TOOLS AVAILABLE



General poster



Video



Social Media Toolkit



Email footer

[www.oie.int/asf](http://www.oie.int/asf)



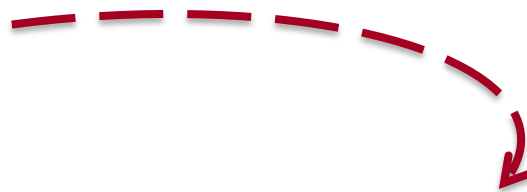


# HOW to use and disseminate the campaign?

*Follow the steps!*

**1.** Identify your main targets  
in each sector

*Risk analysis*



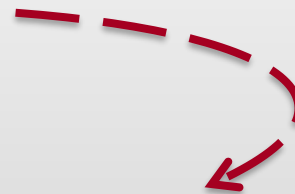
**2.** Adapt the campaign to  
your local context

*Logo, language, messages*



**3.** Build your network of influencers  
to amplify your message

*Producer or hunter associations, airlines,  
community leaders, partners*



**4.** Identify the adequate channels and  
places/opportunities of distribution

*Institutional events, social media, emailing*

# Going beyond: regional communication challenges

Rumors and fake news  
that generate confusion

Multiple sources  
of information



Resistance to  
change habits

How can we ensure that  
our targets listen to us?

# How to face the regional communication challenges?

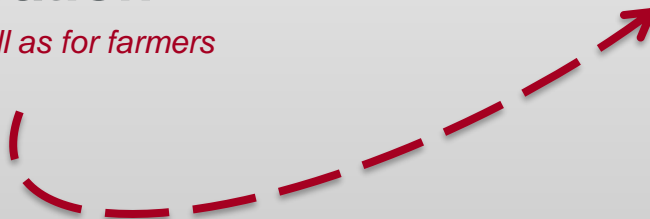
## Understand your targets to frame your messages

- Scientific information IS NOT a communication message
  - Put yourself in your audience's shoes!
  - Understand their barriers to adapt your messages
- Build your communication messages based on the:

### 7Cs of communication

*These rules apply for authorities as well as for farmers*

- 1- **C**ommand attention
- 2- **C**larify the message
- 3- **C**ommunicate a benefit
- 4- **C**onsistency counts
- 5- **C**ater to the heart and head
- 6- **C**reate trust
- 7- **C**all to action



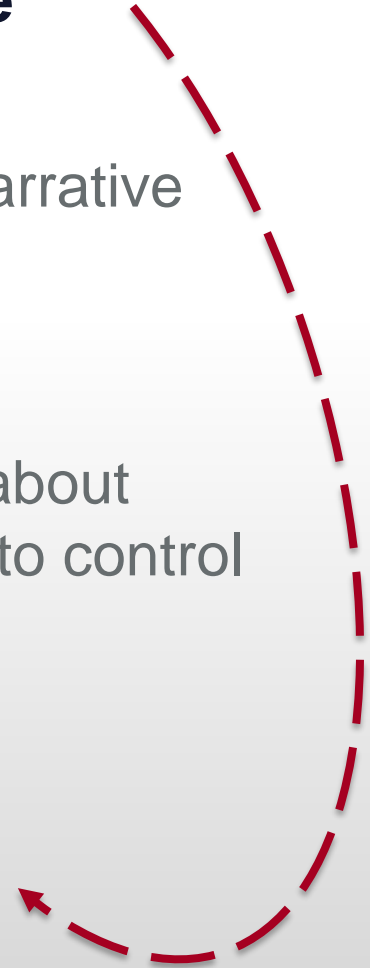
# How to face the regional communication challenges?

## Act as a source of reference

- Communicate frequently to drive the narrative with factual and official information

*Avoiding space for rumors*

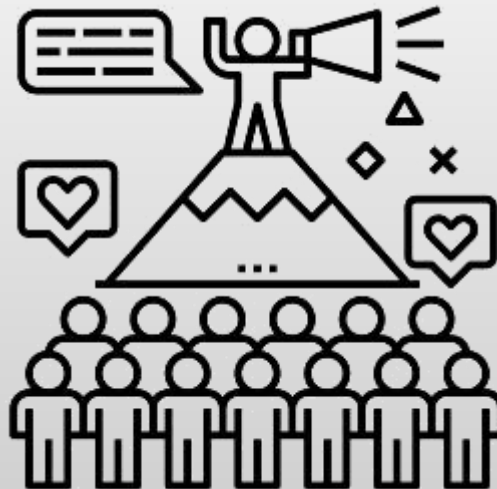
- Create trust by showing that you care about your farmers and that you are working to control the disease



# How to face the regional communication challenges?

## Ensure consistency of messages

- Work with your network to ensure that your messages are aligned
- Mobilise influencers to use your messages  
*Radio, media (newspapers, social media), stars, ONGs*



# How to face the regional communication challenges?

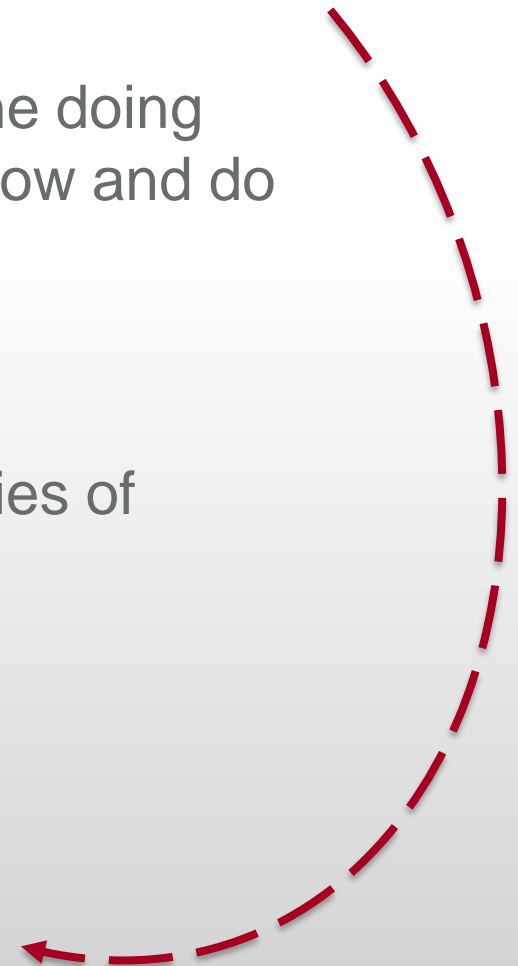
## Create a snow ball effect by applying the social norms

- Social norms: when you see someone doing something, you are more likely to follow and do the same

*Impulse behaviour change*

- Show the example: highlight the stories of actors who changed their behaviour

*Motivate people to take action*



# Next steps

*Development of the 2<sup>nd</sup> phase of the communication campaign*

## Share with us

- Material of your own activities  
*Photos or videos*
- Needs for the 2<sup>nd</sup> phase of the OIE communication campaign  
*Targets, tools, etc.*



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